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Zhukova A. V.
PROBLEMS OF THE COMMUNICATION
IN THE MODERN HEALTHCARE SYSTEM

Scientific supervisor: senior teacher Kazakov S. V.

Department of Foreign Languages Belarusian State Medical University, Minsk

Introduction. In the modern practice of a novice doctor and an ordinary health worker, there is often a strict separation of the duties of a doctor and a nurse/orderly, which causes quite a lot of confusion, especially among more senior employees. Having decided to analyze the situation in the modern hierarchy of the health care system, I asked the question of the root cause of this phenomenon, as well as the coverage of this phenomenon among different age groups.

Aim: the main purpose of this study is to analyze the problems of communication in the modern health care system, to conduct a survey among employees in this field in order to find out the prevalence of a clear division of responsibilities in the system "doctor-nurse".

Materials and methods. Data from a sociological survey.

Results and discussion. According to the survey, there are 4 age groups in which there are diametrically opposite opinions about the hierarchy and the concept of "my/not my job", so:

The first group-15-20 years old. The respondents show a strong position of distinguishing the duties of a nurse/orderly and a doctor.

The second group-25-30 years old. At the end of the residency, newly minted doctors also do not deviate from the original position of "this is not my job".

The third group-35-45 years old. Doctors with extensive medical experience not only do not express a position of differentiation of duties, but also actively cooperate with representatives of middle and junior staff, pursuing the desire to strengthen their knowledge.

The forth group-50+. This group actively takes responsibility for the work of middle and junior staff, without missing the opportunity to consult with them and analyze the situation from their point of view.

Conclusions. Applicants and persons of the first period of middle age actively position themselves only as doctors, refusing to perform some manipulations, explaining this by the specifics of their work. This practice was born not so long ago, but it is not possible to reliably understand the root cause of this phenomenon, since this specific relationship between health workers is soon transformed due to insufficient experience and lack of knowledge on the part of young employees, as well as the need for advice from more experienced colleagues.